Curriculum Vitae

Dr. Hamzah Al-Mawali

Director of Financial AffairsAssociate Professor of Accounting The University of Jordan



PERSONAL INFORMATION

Full Name: Hamzah Hussein Khalaf Al-Mawali

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Address: Department of Accounting

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Google Scholar URL: https://scholar.google.com/citations?user=psbYWNkAAAAJ&hl=en

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PROFILE SUMMARY

An accomplished academic with several years of experience in learning, training and research across the Jordanian and Emirati Universities. I have a wide exposure to different research problems, a proven understanding of Strategic Management Accounting issues and a good research track record in the fields of Management accounting, Strategic Accounting information usage performance measurement and management systems. I am working on research projects involving external collaborators from the industry and other universities. My research interests include (but not limited to): Strategic Management Accounting, Environmental and Sustainability Accounting, Balanced Scorecard, Auditing, Contingency Theory, Fuzzy set theory, Hybrid Methodologies. I have a strong interest in consulting, training and other activities to serve the society and community.

I have a strong interest in continuous teaching and learning by implementing blended and flipped learning techniques, as well as research. I have been involved in teaching/learning Accounting subjects at the undergraduate and postgraduate levels, course coordination, material development, assessing, mentoring and coaching students and ensuring the compliance with the academic, regulatory and operational health and safety guidelines.

EDUCATION AND QUALIFICATIONS

PhD in Accounting University of Sciences, Malaysia (USM) – Malaysia

Thesis Title: Customer Accounting Information and Jordanian Service Companies' Performance; Examining the Role of Perceived Environmental

Uncertainty as a Moderator.

QS rank=143 (source... click here)

MSc in Accounting Arab Academy for Banking and Financial Sciences- Jordan.

BA in Accounting Yarmouk University- Jordan.

ADMINISTRATIVE WORK EXPERIENCE

Position Main Responsibilities and Achievements THE UNIVERSITY OF • Oversees all financial Affairs in the University, JORDAN including; Tuition and other Fees. Director of Financial Affairs Expenditure transactions. Unit Payrolls and Tax deductions. The University of Jordan. Profit and investment centers. Amman – Jordan Manage and monitor Cash Flow. Budgeting and internal control. Sept. 2020- Now Head of Budget committee Member of University of Jordan's Council Deputy chair of central Tendering Committee Member of Legislation Committee Member of Investment Committee Member of Savings Committee Member of Health Insurance Committee Head of Accounting Department's Council Head of Quality Assurance committee Head of Research and Graduate Studies committee THE UNIVERSITY OF JORDAN Qs Member of School of Business' Council Oversees and monitor all issues related to the department. Review and update the following programs: **Chairman of Accounting** o Master in Accounting- Thesis track. **Department** o Master in Accounting- Comprehensive exam track. Sept. 2017- Sept. 2020 o MBA in Accounting- Thesis track. Department of Accounting, o MBA in Accounting- Comprehensive exam track. Business School, o Bachelor in Accounting The University of Jordan. Develop the following postgraduates course: Amman – Jordan o Strategic Management Accounting. o Accounting For MBAs. blended learning to the following courses: o Accounting information System- Master Level. Audit (1). Oversees and monitor all issues related to the local and THE UNIVERSITY OF international accreditations (including AACSB) and quality JORDAN Qs assurance for undergraduate and postgraduate programs offered by the department of Accounting. Implement AACSB's accreditation standards. **Quality Assurance** Review and update the Program objectives and Program

Coordinator

Jan. 2017- Spt. 2020	Learning Outcomes (PLOs) for undergraduate and postgraduate		
Department of Accounting,			
Business School,	programs.		
·	Review and update the Courses Learning Outcomes (CLOs).		
The University of Jordan.	 Map and grid CLOs with PLOs. 		
Amman – Jordan	 Review and check all course files and courses reports. 		
	Prepare and update the credential file for all faculty in the		
	department.		
الجامعة الأمريكية في رأس الخيمة American University of Ras Al Khaimah	 Review and update the purchasing manual. Review the Authority Matrix. Align purchasing manual with Authority Matrix. 		
Financial Advisor to the	Review the disbursement policy.		
President	Respond to the governmental external auditor.		
Sept.2013-August 2015	Prepared feasibility studies.		
American University of Ras Al Khaima, UAE.	Established an internal control system for the university.		
الجامعة الأمريكية في رأس الخيمة الجامعة الأمريكية في رأس الخيمة الجامعة الأمريكية في رأس الخيمة Accounting Program Coordinator Nov.2015- Jan. 2017 Department of Accounting, School of Business, American University of Ras Al Khaima, UAE.	 Oversees the daily operations of the program. Work with faculty to determine the library materials and instructional technology required to support all of the Accounting courses. Work with faculty members to modify the courses and teaching/learning strategies so that students can achieve the expected outcomes. Map and grid program learning outcomes with course learning outcomes. Prepare courses schedule. 		
Khaima, UAE.	Prepare final exam schedule		
الجامعة الأمريكية في رأس الخيمة الأمريكية في رأس الخيمة American University of Ras Al Khaimah Serve as a member of the following committees:	 SACSCOC¹ Accreditation Leadership Committee (2015-2017) ¹ Southern Association of Colleges and Schools Commission on Colleges. USA. AACSB² Planning Committee (2015-2017) ²Association to Advance Collegiate Schools of Business Search Committee of Dean of School of Business (2015/2016) MBA Committee (2014/2015) Budget Committee (2013-2017) Tendering Committee (2013-2017) 		
American University of Ras Al	• General Education Committee (2013-2014)		
Khaima, UAE	• Research Committee (2014- 2017)		
	Ad-Hoc Committee to Recruit Registrar		
	University Disciplinary Committee (for Staff).		

CURRICULUM DEVELOPMENT EXPERIENCE

Higher Education Programs Accreditation Experience with the following accreditation bodies:

- Accreditation and Quality Assurance Commission for Higher Education Institutions- Jordan.
- Commission for Academic Accreditation (CAA) UAE.
- Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) USA.

• Association to Advance Collegiate Schools of Business (AACSB) – International.

I was involved in developing the following accredited programs at:

• The University of Jordan

Program		Accreditation Bodies
1.	B.A in Accounting	AQACHEI- Jordan
2.	MA in Accounting	AACSB – International.
3.	MBA in Accounting	ACCA- UK

• American University of Ras Al-Khaimah, UAE:

Program		Accreditation Bodies
4.	B.S in Accounting	(CAA) - UAE.
5.	B.S in Finance	(SACSCOC) - USA.
6.	Business Administration	(AACSB) – International.
7.	Master Business Administration (MBA)	
8.	Executive Master Business Administration	
	(EMBA)	

TEACHING EXPERIENCE

Associate Professor (**January 2020- Present**), Department of Accounting, School of Business, University of Jordan

Assistant Professor (**January 2017- January 2020**), Department of Accounting, School of Business, University of Jordan



January 2017- Present

Courses Taught:

Postgraduates

- Research Methods for Accounting
- Advanced Accounting Information System (Blended).
- Advanced Managerial Accounting
- Audit (Blended).
- Financial Statements Analysis

Undergraduates

- Accounting Information System
- Research Methods for Accounting
- Managerial Accounting
- Audit
- Seminar in Accounting

Assistant Professor, Department of Accounting, The American University of Ras Al Khaimah, UAE.

Courses Taught: **Postgraduates**



- Project Cost Accounting and Finance
- Financial and Managerial Accounting
- Research Methodologies for Business (For E-MBA Students).

Undergraduates

- Accounting Principles (Flipped Learning)
- Managerial Accounting
- Cost Accounting (Flipped Learning)
- Financial Accounting and Managerial Decision Making

Assistant Professor, Accounting Department, The Hashemite University, Jordan.



Sep,2012- August, 2013

Courses Taught:

Postgraduates

• Advanced Accounting Information System

Undergraduates

- Accounting Principles (1& 2)
- Advanced Accounting
- Corporate Accounting

RESEARCH AND SCHOLARLY ACTIVITIES

Journals:

In Process:

- Critical Determinant Factors of Audit Fees: Fuzzy DEMATEL Approach, Submitted to "Competitiveness Review" (3rd round). (Emerald, SCOPUS, Q1).
- Identifying and Ranking the Critical Success Factors of Fintech Adoption; A Fuzzy DEMATEL Approach, Submitted to "Competitiveness Review", (3rd round). (Emerald, SCOPUS, Q1).
- The Readiness of Jordanian-listed Firms toward CAATTs Application in the Post Covid-19 Epidemic period. Submitted to "Journal of Financial Reporting and Accounting." (2rd round). (Emerald, SCOPUS, Q1).

Published:

1. Al-Mawali, H. (2023). Proposing a Strategy Map Based on Sustainability Balanced Scorecard and DEMATEL for Manufacturing Companies. Sustainability Accounting,

- *Management and Policy Journal.* Vol. 14 No. 3, pp. 565-**590.** https://doi.org/10.1108/SAMPJ-04-2022-0170. (Emerald, SCOPUS, Q1, ISI).
- 2. Al Natour, A. R., Al-Mawali, H., Zaidan, H., & Said, Y., (2023). The role of forensic accounting skills in fraud detection and the moderating effect of CAATTs application: evidence from Egypt. *Journal of Financial Reporting and Accounting.* (ahead of the print). Emerald, SCOPUS, Q1).
- **3.** Al Natour, A. R., Al-Qadi, N. S., Meqbel, R., Zaidan, H., **Al-Mawali**, **H.**, & Al-Okaily, M. (2023). The Role of Privatization in Sustaining Auditor Independence: Evidence from the Developing Markets. *Sustainability*, *15*(8), 6350. (**SCOPUS**, **Q1**).
- **4. Al-Mawali, H.**, Al Natour, A. R., Zaidan, H., Shishan, F., & Rumman, G. A. (2022). Examining the Factors Influencing E-Tax Declaration Usage among Academics' Taxpayers in Jordan. *Informatics*. Vol. 9, No. 4, p. 92. (**SCOPUS**, **Q1**).
- **5.** Alshurafat, H., **Al-Mawali, H.**, & Al Shbail, M. O. (2022). The influence of technostress on the intention to use blockchain technology: the perspectives of Jordanian auditors. *Development and Learning in Organizations: An International Journal*, Vol. 37, No. 3. (**SCOPUS**, **Q2**).
- **6.** Zaidan H., Hijleh H.A., **Al-Mawali, H**, Natour A.R.A., Al-Okaily M. (2022). Influence of Liquidity, Solvency on Banks' Profitability: The Moderating Role of Net Revenues. In: Musleh Al-Sartawi A.M.A. (eds) Artificial Intelligence for Sustainable Finance and Sustainable Technology. ICGER 2021. Lecture Notes in Networks and Systems, vol 238. Springer, Cham. https://doi.org/10.1007/978-3-030-934. (**SCOPUS**).
- 7. Al-Okaily, A., Al-Okaily, M., Ping, T., Al-Mawali, H & Zaidan, H. (2021). An empirical investigation of enterprise system user satisfaction antecedents in Jordanian commercial banks. Cogent Business & Management, 8 (1). (SCOPUS; Q2, ISI).
- **8. Al-Mawali, H.** (2021). Environmental cost accounting and financial performance: The mediating role of environmental performance. *Accounting*, 7(3), 535-544. (**SCOPUS**).
- **9.** Tahat, A., **Al-Mawali, H,** Tahat, Y. (2021). The Value Relevance of the Financial Statements' Information: The Moderating Role of the Board of Directors. *Jordan Journal of Business Administration*, 17(2), 177-193. (SCOPUS).
- 10. Tayyem, A., & Al-Mawali, H. (2020). Intellectual Capital Efficiency and Corporate Market to Book Value of Non-Financial Firms Listed In Amman Stock Exchange. International Journal of Scientific & Technology Research, 9(4), 1857-1864. (SCOPUS).
- **11.** AL-Momani, M., & **Al-Mawali, H**. (2019). Does Accounting Conservatism Mitigate the Operating Cash Flows Downside Risk? *The Journal of Social Sciences Research*, 5(2), 472-483. (**SCOPUS**).
- **12. Al-Mawali, H.**, Al Sharif, A, Aburumman, G., Kerzan, F. (2018). Environmental Strategy, Environmental Management Accounting and Organizational Performance: Evidence from

- UAE Market. Journal of Environmental Accounting and Management. 21(2). (SCOPUS).
- **13.** Al-Shbiel, S., Ahmad, M., Al-Shbail, A., **Al-Mawali**, H., M., Al-Shbail (2018). The Mediating Role of Work Engagement in the Relationship between Organizational Justice and Junior Accountants' Turnover Intentions. *Academy of Accounting and Financial Studies Journal*, 22 (1). (**SCOPUS**).
- **14.** Kerazan, F., Abu Rumman, G., **Al Mawali, H**., Allozi, N. (2018). The Impact of Corporate Governance upon the Performance Level of Jordanian Public Joint Stock Industrial Companies trough Using the Balanced Scorecard. *Journal of Social Sciences* (*COES&RJ-JSS*). 7 (1).
- **15.** Almaharmeh, M. I., **Al-Mawali, H.**, & Obeidat, G. (2018). Mandatory IFRS Adoption and Analyst Coverage: Evidence from the UK. *Modern Applied Science*, *12*(11).
- **16.** Alkurdi, A. Taha, Y., **Al-Mawali**, H. (2017). The Effect of Governance Attributes on Corporate Dividend Payouts Policy: Evidence from Jordan. *International Journal of Corporate Governance*. 8(3/4). 313-343. (listed in ABDC, B).
- **17. Al-Mawali, H.**, TD, Lam (2016). Customer Accounting and Environmental Uncertainty: Sequential Explanatory Study. *International Review of Management and Marketing*, 6(3). 532-543. (**SCOPUS**).
- **18.** Alshammari, M., Al Qaied, B., **Al-Mawali, H** (2016). What Drives Employee's Involvement and Turnover intention: empirical investigation of factors influencing employee involvement and turnover intentions. *International Review of Management and Marketing*, 6(2). 298-306. (SCOPUS).
- **19. Al-Mawali, H.** (2015). Strategic Management Accounting Usage, Environmental Uncertainty and Organizational Performance. *European Journal of Business and Management*, 7(18), 219-226.
- **20. Al-Mawali, H.** (2015). Contingent factors of Strategic Management Accounting. *Research Journal of Finance and Accounting*, 6(11), 130-137.
- **21. Al-Mawali, H.**, & Al-Shammari, H. (2013, July). Strategic Management Accounting Usage, Perceived Environmental Uncertainty and Organizational Performance. In *Competition Forum* (Vol. 11, No. 2, p. 220). American Society for Competitiveness.
- **22. Al-Mawali, H.**, (2013). The Effect of Firm Size on the Customer Accounting Information Usage; Evidences from Jordan. *International Journal of Business and Innovation*, 1(1), 16-24.
- **23. Al-mawali, H.**, Amoush, A. (2013). Customer Accounting Information Usage: A Mixed-Method Study. *Interdisciplinary journal of contemporary research in business*, 5(6), 392-403.
- 24. Al-Mawali, H. (2013). Performance consequences of management accounting system

- information usage in Jordan. Business and Economic Horizons, 9(1), 22-31. (SCOPUS).
- **25. Al-Mawali, H.**, Al-Shbiel, S. (2013) Comprehensive Evaluation of Jordanian Companies' Performance; A Sequential Explanatory Study. *Journal of Accounting, Business and Management*, 20(1), 28-34.
- **26. Al-Mawali, H.,**Zainuddin, Y., and Noor Nasir, K. (2012). Customer Accounting Information and Organizational Performance. *Business Strategy Series Journal*, 13(5), 215-223. (**SCOPUS**).
- **27.** Al-Shbiel, S., **Al-Mawali, H.** and, Al-Fageer, R. (2010). The Global Financial Crisis from the Perspective of Islamic Law and Economic Theory: Analytical Empirical Study. *Journal of Accounting and Business*. 10(1), 35-44.

Conferences:

- **28. Al-Mawali, H.** (2020). Management Accounting Systems, Task Uncertainty and Managerial Performance in Small and Medium Enterprises. 35th International Business Information Management Association conference. Seville, Spain, 1-2nd April. 2020. (ISI, SCOUPS). (Online conference)
- **29.** Essam, M & **Al-Mawali, H.** (2020). Balanced scorecard (BSC) Usage and Financial Performance; Examining the Moderating Effect of Intensity of Competition. 35th International Business Information Management Association conference. Seville, Spain, 1-2nd April. 2020. (ISI, SCOUPS). (Online conference)
- **30.** AL-NSOUR, A & **Al-Mawali, H.** (2020). Organizational Performance Consequences of Accountant participation in Strategic Decisions. 35th International Business Information Management Association conference. Seville, Spain, 1-2nd April. 2020. (**ISI, SCOUPS**). (Online conference).
- **31. Al-Mawali, H.** (2018). A Structural Contingency Model of the relationship among Intensity of Competition, Differentiation, and Management Accounting System: Impact on Organizational Performance. 31st International Business Information Management Association conference. Milan Italy, 25-26th April. 2018. (ISI, SCOUPS).
- **32.** Al-Shbiel, S., and **Al-Mawali, H.** The Impact of Managerial Empowerment in the Performance of Investment Funds in the Jordanian Public Universities. The International Arab Conference on Quality Assurance in Higher Education. University of Sharjah, UAE, 3-5th, May. 2015.
- **33. Al-Mawali, H.,** Customers Accounting Information and Jordanian Service Companies' Performance: Examining the Role of Perceived Environmental Uncertainty as A Moderator. The 2nd International Conference Business Dilemma: Green, Ethical, and Performance Requirements. Amman, Jordan, 27-29th May, 2014.

- **34. Al-mawali, H., Al-Shammari, H.,** Strategic Management Accounting Usage, Perceived Environmental Uncertainty and Organizational Performance. The 24th annual American Society for Competitiveness (ASC) conference. Pittsburgh, USA 7-9th November. 2013.
- **35. Al-Mawali, H.,**Zainuddin, Y., and NoorNasir, K., Customer Accounting Information Usage: Evidences from Jordanian Service Companies. The 2nd International Conference on Business Management and Information Sciences. Phitsanulok, Thailand 19th -20th January. 2012.
- **36. Al-Mawali, H.,**NoorNasir, K. and, Zainuddin, Y. The Nature of the Relationship Between Strategic Management Accounting Information and Organizational Performance. The 9th Asian Academy of Management International Conference 2011. Penang, Malaysia. 14th 16th October, 2011.
- **37. Al-Mawali, H.,**Zainuddin, Y., and Nasir, K., Balanced Scorecard (BSC) Usage and Financial Performance of Branches in Jordanian Banking Industry. International Conference on Business, Economics, Management and Marketing. Paris, France. June 28th -30th, 2010.(**SCOUPS**)
- **38.** Al-Shbiel, S., **Al-Mawali, H.** and, Al-Nsour, M. The Independence of Audit Committees, Material Incentives and Internal Auditing Effectiveness at Jordanian Public Industrial Companies. International Conference on Service Science, Management and Engineering, Penang, Malaysia. February 24-26th, 2010.
- **39. Al-Mawali, H.,** Accounting profession in the Hashemite Kingdom of Jordan. International Conference on Social Sciences and Humanities. Penang, Malaysia. 18-20th, June 2008.
- **40. Al-Mawali, H.,** The Differences in the Financial Statements of Islamic Banks and non-Islamic Banks in the Hashemite Kingdom of Jordan. International Conference on Social Sciences and Humanities. Penang, Malaysia. 18-20th, June 2008.

➤ Masters Theses under my supervision at The University of Jordan

- 1. **Aya Jazarah,** Intellectual Capital and Cost Stickiness (Evidence from Jordan), April 2022 كانون عيد، أثر الإفصاح عن المسؤولية الاجتماعية على الأداء المالي للشركات: جودة التدقيق كمتغير ملطف، كانون الأول. 2021
- 3. **Bayan Al –Saraireh**, The Effect of Product Market Competition on Audit Fees, Empirical Study on the Manufacturing Companies Listed at Amman Stock Exchange. May 2021
- 4. **Haneen Al Qaisi**, The Effect of audit client tenure, audit lag, opinion shopping, liquidity ratio and leverage on the going concern audit opinion. April 2021.
- 5. **Maryam Al-Zoubi,** the Impact of Ownership Structure and Future Performance on the Real Earnings Management. December 2020.
- 6. **Hani Kreshan**, Factors Affecting Inter- Organizational and Internal Adoption of XBRL in Jordanian Listed Companies. August 2020.
- 7. شيهان الطراونة، العوامل المؤثرة في سلوك التكاليف اللزجة في الشركات الصناعية المساهمة العامة الاردنية المدرجة في سوق عمان المالي 2020/8
- 8. **Bayan Khaled**, ERP system Implementation and Management Accounting Techniques: An exploratory case study in selected Jordanian companies. May 2020.
- 9. **Shady Hassan**. The Impact of Mandatory IFRS Adoption on the Cost of Equity Capital: Evidence from Jordan. December 2019.
- 10. **Zaid Ayasrah**, Financial Ratios and Corporate Governance Indicators in Corporate Failure Prediction. April 2019.
- 11. Areej Tayyem, The Relationship between Intellectual Capital Efficiency and Corporate Market to Book Value of Non-Financial Firms Listed in Amman Stock Exchange. April 2019
- 12. Effat Tahat. The Value of Relevance of the Financial Statements Information. July 2018
- 13. **Assel Al-Nsour**. The Organizational Performance Consequences of Accountant Participation in Strategic Decisions. May 2018.
- 14. **Marah Al-Safadi**. Balanced Scorecard Usage and Organizational Performance; Examining the Role of Intensity of Competition as a Moderator. April 2018.
- 15. **HibaAbu Hujileh**. Liquidity, Solvency and Profitability Examining the Role of Net Revenues as a Moderator. April 2018.

Editorial Board

- Journal of Quantitative Methods (Click here)
- American Journal of Business and Economics (Click here)

Review Board

- American Scholarly Research Association (Click here)
- Economic and Law Review Journal (Click here)

TRAINNING AND COMMUNITY SERVICES

Amman- Jordan

- Training course on Professional "Certified Financial Manager". Organized by Sarah Training Centre. Summer 2018.
- Training course on **Financial Management**. Organized by Tala Abu Gazaleh University. Summer 2019.
- Training course on **Managerial Accounting**. Organized by Tala Abu Gazaleh University. Fall 2019 and spring 2020.
- Training course on **Research Methodology in Accounting.** Organized by School of Business at The University of Jordan. Spring 2019.
- Training course on **Statistical Analysis using SPSS**. Organized by Tala Abu Gazaleh University. Fall 2020.
- Training course on **Operational Management.** Organized by Tala Abu Gazaleh University. Fall 2020.

Dubai Government - UAE

Training course on Strategic Planning and Investment for municipality Dubai.
 Organized by Arab Expert Institute for Training and Consultation. 10- 12. Dec. 2014

Abu Dhabi Government -UAE

- Training course on **Tender Evaluation for Abu Dhabi** municipality Organized by Arab Expert Institute for Training and Consultation. 12- 16. Oct. 2014.
- Training course on **Budgeting and cost control for non-finance staff for ADNOC** (Abu Dhabi National Oil Company) Organized by Arab Expert Institute for Training and Consultation. 8- 10. June. 2015.

Ras Al-Khaimah Government – UAE

- **Accounting Diploma** Program Organized by Center for Continuing Education AURAK. August 27th, until October 14th, 2015.
- Training course on **Accounting principles** (1) for Job Seekers in Ras Al Khaimah Accounting principles (1), Organized by Center for Continuing Education –AURAK. November.2013.
- Training course on **Finance and Purchasing** for Job Seekers in Ras Al Khaimah Organized by Center for Continuing Education –AURAK. May.2014.

ARAMCO - Saudi Arabia

 Training course on Public Relations and Communication skills, Kuala Lumpur – Malaysia, Park Royal Hotel, 16-20th October. 2011.

Al-Taif University- Saudi Arabia

• Training course on, **Job Stress and Work-Related Stress**, Kuala Lumpur– Malaysia, Park Royal Hotel, 24-28th September. 2011.

- Training course on, **Internal Control Systems**, Kuala Lumpur– Malaysia, Park Royal Hotel, 11-15th September. 2011. Trainees from Al-Taif University.
- Training course on, **Balanced Scorecard as strategy implementation tool**, Kuala Lumpur–Malaysia, Park Royal Hotel, 12-16th February. 2012.

AWARDS AND GRANTS

- Research Grant, School of Business, The University of Jordan, 2020.
- Research Grant, School of Business, The University of Jordan, 2018.
- Research Grant, School of Business, American University of Ras Al Khaimah, 2014.
- Research Grant, School of Business, American University of Ras Al Khaimah, 2013.
- Research Grant, Institute of Postgraduate Studies, The Deanship of scientific research and graduate studies. The Hashemite University, 2013.
- Ph.D. Thesis nominated for best thesis university awards, University of Sciences Malaysia, 2012.
- Graduate Assistantship, School of Management, University of Sciences Malaysia, 2011.
- Research Grant, Institute of Postgraduate Studies, University of Sciences Malaysia, 2010.

SKILLS

Computer Skills:

Statistical Applications: SPSS, Smart-PLS, IBM SPSS Modeler, F-DEMATEL
 Distance Learning: Blackboard, Moodle, EduWave, Google Class Room, Zoom

• Database: Microsoft Access.

Managing Bibliographies Applications: EndNote.Operating Systems: Windows.

• Office Applications: Microsoft PowerPoint, Excel, Word.

Language Skills:

- Arabic as a mother tongue
- English: reading, writing and speaking.

REFERENCES

• Available upon request.